

LEADING CHANGE

Program Description

Overview:

Winston Churchill said, “To improve is to change; to be perfect is to change often.” Yet many people resist change. Managers face growing responsibilities not only for managing change, but also initiating needed changes to keep our organizations moving forward. Understanding and managing change isn’t a “nice to know,” it’s an essential skill to have.

Objectives:

Upon completion of this program, participants should be able to:

- Identify the effects of change on individuals, teams, and organizations.
- List three types of change.
- Explain the three concerns people have when a change is announced.
- Identify ways to help employees adapt and embrace change.
- Prepare for and lead change discussions and initiatives.
- Explain how to manage resistance to change.

Length: Workshop: 3-4 Hours

Participant Materials: Handout
Optional: Book—“Managing Transitions” at
\$15.00/person