

Overcoming the Five Dysfunctions of a Team

Program Description

Overview:

Would you say your team is more dysfunctional than functional? If so, you're not alone. In this interactive session, we will discuss the five dysfunctions of a team (based on Patrick Lencioni's best selling book with that same title): Absence of Trust, Fear of Conflict, Lack of Commitment, Avoidance of Accountability, and Inattention to Results. We'll talk about strategies and tools that each team member will be able to put into action to overcome these dysfunctions. Teamwork remains a huge competitive advantage – because it's so powerful AND it's so rare!

Objectives:

As a result of attending this program, you should be able to:

- Understand the expectations for a cohesive team, based on The Five Dysfunctions of a Team model
- Have a basic understanding of the degree to which the team meets the expectations (“knows where we are”)
- Take the first steps toward building trust and understanding conflict styles
- Establish a plan for making progress on commitment, accountability, and results
- Develop an action plan for improving teamwork

Length: Workshop: 3-4 Hours or 6-8 Hours

Participant Materials: Handout

Optional: Assessment—“The Five Dysfunctions of a Team Assessment” at \$19.00/person

Optional: Book—“The Five Dysfunctions of a Team” at \$22.00/person

Optional: Assessment—“I-Speak” at \$10/person